



# Canine Care Enrolment Agreement

This agreement outlines the terms and conditions for enrolment and participation in the For the Love of Dogs Academy: Canine Care services.

## 1. Dog Eligibility and Health Requirements

- Dogs must be at least 4 months of age to attend For the Love of Dogs Academy. Dogs over 7 months must be desexed (special consideration may be available for medical reasons on approval with the canine care team).
- All dogs must be in good general health. Owners must provide a current C5 vaccination certificate at the time of enrolment.
- Dogs must be up to date with flea, tick, and worming treatments.
- Owners must disclose any known health issues or special care needs prior to enrolment, and update the team if condition changes.
- Dogs enrolled in daycare must attend a minimum of one day per week to maintain their placement.

## 2. Behaviour and Assessment

- Owners agree to disclose any known behavioural or aggression issues prior to assessment.
- All new dogs must undergo a behavioural assessment to determine suitability for group care. See price list for fees. Assessments will be scheduled between 8am - 11am daily (subject to availability).
- For the Love of Dogs Academy reserves the right to refuse or terminate a dog's enrolment if their behaviour poses a risk to others.
- Dogs may be subject to safe and appropriate training/redirecting techniques to maintain a safe and positive environment.

## 3. Participation in For the Love of Dogs Academy Programs

- The Academy operates as part of a broader therapeutic and educational program that creates meaningful opportunities for people living with disabilities to build skills, confidence, and connection through safe and enriching interactions with dogs.
- As part of this program, some dogs may be invited to participate in calm, structured, and staff-supervised activities with program participants. These may include low-impact interactions such as brushing, basic training, supervised play, or gentle handling during grooming or daycare sessions. All interactions are carefully matched based on each dog's temperament, comfort level, and the participant's training goals.
- Participation in these activities is always optional, and owners are asked to provide consent below. The well-being and safety of all dogs and people involved is our highest priority, and a qualified staff member is always present during any interactions.



#### 4. Safety, Illness & Veterinary Care

- The Academy is an off-lead environment where dogs interact freely. Minor injuries may occur despite supervision.
- All dogs must wear a flat collar (no chain collars are permitted) with contact details at all times.
- Owners must arrive and leave with dogs on a lead, and for safety, bring in and collect dogs one at a time if more than one dog is attending.
- If a dog becomes ill or injured, staff may administer basic first aid and, if necessary, transport the dog to a veterinary clinic. All associated veterinary costs are the owner's responsibility.
- Every effort will be made to contact the dog's nominated vet; however, the Academy reserves the right to seek treatment from another vet if required.

#### 5. Attendance and Pick-Up

- Drop-off must be no later than 10am. Arrivals after 10am will incur a late arrival fee.
- All dogs must be collected by the designated pick-up time of 6:30pm. A late pick-up fee per 10-minute increment will apply after 6:30pm.
- Repeated late pickups may result in a review of the dog's enrolment.
- If your dog will **not** be attending on a scheduled day, please provide written notification by 8:00am via email, text or Facebook. Failure to notify us by 8:00am will result in a no show fee per dog. Owners who accumulate three or more no show fees may be charged the full daycare rate moving forward.
- If you are choosing to withdraw your dog from the program, please provide at least two weeks' written notice.
- Please note that all daycare passes are non-refundable.

#### 6. Owner Liability and Indemnity

- While our team works hard to create a safe and inclusive space for dogs and people, owners recognise that shared environments may still involve occasional, unforeseeable risks.
- All services, including daycare, grooming, and applicable fees, must be paid on or before the day of service.

#### 7. Consent

**a. Consent to Participate** - Please indicate your consent for your dog to take part in participant-led programs involving people living with a disability:

- Yes**, I consent for my dog to participate in supervised participant-led activities at For the Love of Dogs Academy.
- No**, I do not consent for my dog to participate in these activities.



**b. Photography and Media Consent** - I consent to my dog being photographed or filmed while participating in activities at the Academy. These images may be used for training, education, or promotional purposes.

- Yes**, I give permission
- No**, I do not give permission

**C. Emergency Contact Responsibility** - I confirm the emergency contact listed on my dog's enrolment form is authorised to make decisions on my behalf and collect my dog if I am unavailable.

- Yes**, I confirm
- No**, I do not authorise

**d. Transport Consent** - I grant permission for my dog to be transported by Academy staff if necessary (e.g., in the event of an emergency or veterinary care).

- Yes**, I give permission
- No**, I do not give permission

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Print Name

Signature

Date